



DR PATEL & DR TAILOR
PRACTICE

INTERESTED IN HAVING A SAY ON PATIENT SERVICES AT YOUR GP SURGERY?

WHAT IS THE PATIENT PARTICIPATION GROUP OR PPG?

A Patient Participation Group (PPG) is a group of people who are patients of the surgery and want to help it work as well as it can for patients, doctors and staff. The NHS requires every practice to have a PPG.

WHY SHOULD I JOIN?

You have been to the surgery as a patient, parent, carer or friend. Your experiences matter and you can bring different ideas to the surgery to help us treat patients better or to improve what we do in some way. You will also gain a better understanding of the NHS, and gather feedback from other patients.

HOW OFTEN DOES THE PATIENT PARTICIPATION GROUP MEET?

We meet on a Microsoft Teams call to enable people to attend even if they aren't able to come to the surgery, but not too often. We know that you are busy, so we meet every 4 months and hope that you can join us.

WILL MY VIEWS BE HEARD?

Your views are important and will be listened to. It may not be possible to act on every suggestion, but all feedback is very valuable. Working in a spirit of mutual respect, openness and trust, all patients' views will be discussed and, where appropriate, we will work together on solutions.



YES, PLEASE, I WANT TO BE PART OF THE PATIENT PARTICIPATION GROUP:

NAME:

ADDRESS:

TELEPHONE:

EMAIL:

**PLEASE TEAR OFF THIS PART OF THE
FLYER AND HAND TO YOUR RECEPTIONIST**

